

TIRE INSPECTION REQUEST FORM E-COMMERCE PIRELLI CARE™

To be sent by e-mail to: support@pirellicare.com or through the Dealer

To the kind attention of
Pirelli Tyre S.p.A.
Viale Piero e Alberto Pirelli 25
20126 Milan

SPACE TO BE COMPLETED BY THE CUSTOMER (ONLINE PURCHASER)

In this form, the terms indicated with a capital initial, unless otherwise indicated, will have the same meaning as those outlined in the General Terms and Conditions of Sale - PIRELLI Care™ PACKAGES AND ADDITIONAL SERVICES

The undersigned (hereinafter **Customer**):

CUSTOMER DETAILS

SURNAME:

NAME:

TELEPHONE:

E-MAIL (for communication of the Inspection results):

CONSUMER

PROFESSIONAL

in accordance with the general conditions of sale PIRELLI Care Packages and Additional Services

ORDER DETAILS:

ORDER NO.:

NOTE: all the fields are required

DECLARES:

1. to have purchased a PIRELLI Care™ Package including the tire for which, with this module, an inspection is requested in order to verify the presence of any defects (hereinafter respectively **Tire, Form** and **Inspection**);
2. that the request for **Inspection** is not or is connected to an event or accident that resulted in damage to persons or property;
3. that the information contained in the **Form**, or in any case provided for the purposes of the **Inspection** is true and that no information useful for assessing the condition of the **Tire** has been withheld;
4. to have or have not selected the PIRELLI Care™ dealer for the purpose of carrying out the **Tire Inspection**;
5. to have read carefully: (i) the personal data processing policy and (ii) Article 9 of the General Terms and Conditions of Sale - PIRELLI Care™ PACKAGES AND ADDITIONAL SERVICES, which will apply to this **Inspection** request;
6. to accept that the **Inspection** will be carried out only after completing the **Form** in its entirety and on the assumption of the truthfulness and completeness of the declarations made;
7. to accept that **Pirelli** will communicate the result to the Customer, via e-mail to the address indicated on the **Form**
8. to accept that, if the outcome is in the sense of acceptance, the provisions of Articles 9 and 10 of the General Terms and Conditions of Sale - PIRELLI Care™ PACKAGES AND ADDITIONAL SERVICES will apply;

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9. also on behalf of each of its successors or assignors, who with the acceptance of any proposal from Pirelli for the settlement of the complaint:
 - a. will have nothing else to claim, also in relation to events or accidents involving the **Tire** and/or events or facts that may have caused damage to things and/or people, in relation to the use of the **Tire**;
 - b. is fully satisfied with the methods of defining the claim proposed;
 - c. waives any further claim;
 - d. indemnifies Pirelli and the companies of the Pirelli group in the broadest way, in relation to any third-party claims;
10. that with the acceptance of any proposal for the settlement of the complaint, authorizes Pirelli to proceed with the disposal of the **Tire** without further costs to be borne by it;
11. to accept that in the event of non-acceptance of the complaint, the **Tire** will be kept available to the Customer at the Pirelli Claims Center for 30 (thirty) days from the notification of the outcome of the **Inspection**. During this 30-day period, the Customer may ask Pirelli to return the **Tire** at Pirelli's expense. After this period, if the Customer fails to request the return of the **Tire**, Pirelli will proceed to its disposal, without any further communication.

IT ASKS:

Pirelli to carry out a **Tire Inspection**.

Date:..... Place:

CUSTOMER SIGNATURE

Pursuant to Article 1341, 2nd paragraph of the Italian Civil Code, the Customer declares to have read and expressly accept the following articles:

- Article 9 (limitation of liability)
- Article 11 (term for return request)

Date:..... Place:

CUSTOMER SIGNATURE

PERSONAL DATA PROCESSING POLICY

Article 13 of EU Regulation no. 679/2016 - General Data Protection Regulation (GDPR)

Privacy is a value that Pirelli Tyre S.p.A. (Controller of the processing of personal data, hereinafter **Pirelli**) recognizes and respects.

We wish to inform you that the personal data you provide in this **Form** or in any case for the purpose of the **Inspection (Personal Data)** will be stored in **Pirelli** archives, for the requirements related to the **Inspection** of the **Tire** subject of the claim and to communicate the outcome thereof.

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The legal basis for the processing of Personal Data is our legal obligation to administer and respond to inspection requests received, under applicable laws or the performance of a contract to which You (in the case of a company with an agreement with us) are a party.

Subsequently, the **Personal Data** will be archived and kept for the period of time required by the applicable laws regarding the retention of data and documents for administrative, accounting, tax and defensive purposes (in accordance with the limitation periods applicable).

You can exercise the rights referred to in Article 15 and following of the GDPR (such as, to know your personal data at any time and how it is used, have it updated, rectified, delete, request blocking or oppose processing for legitimate reasons, exercise the right to data portability), by writing to the following e-mail address: privacy.dept@pirelli.com. The data subject can also contact the **Pirelli Data Protection Officer (DPO)** at the Company's registered office - e-mail: DPO_Ptyre@pirelli.com. Finally, the right of the data subject to file a complaint with the Guarantor for the protection of personal data for the possible protection of personal data and rights remains valid.